

## Update Regarding the Nexicom Fibre Optic Internet Expansion in the Village of Millbrook

While many of the residents in the village of Millbrook may have noticed the Nexicom and R-Line trucks and technicians working in your area, we wanted to provide an update regarding the timeframe for when the new fibre optic Internet installation should be completed and activated for all Nexicom customers.

As of June 1, 2020, we have successfully completed 80% of phase 1 of our fibre overbuild in the village of Millbrook. Phase 1 is the construction of the “backbone” of our main transportation route throughout the village. The *backbone* process consists of locating all applicable hydro electrical and gas lines currently underground, in addition to the tunneling of the fibre optic cable network, which will be buried roughly 8 – 12 inches underneath the ground.

As we push forward to complete the remaining 20% of the backbone network, we have already begun the implementation of phase 2 of the project called the “*home drop*”. The *home drop* consists of the physical connection of your new fibre optic cable from the backbone network on your respective road, to your newly installed Network Interface Device (NID) that is attached to the **exterior** of your home. This NID is a 4” x 4” grey box affixed to the entry point on your home.

Once the full implementation of phases 1 & 2 is complete, we will begin to implement phase 3 of the project which is the splicing of all of the fibre lines to one another to join the entire backbone network. Once the splicing has been completed, testing of the lines will take place. Once we are assured all the lines are properly connected with a clear signal, we will communicate with each respective Nexicom customer to let them know that we are then able to begin to install the fibre to the **interior** of their home.

Once interior installation is completed, Nexicom customers will then be able to make the change from their current DSL connection to our new true fibre connection. Given the uncertainty of the COVID-19 virus, and the government’s mandates for social distancing, we cannot provide an exact timeframe at this time, other than to say we will keep you posted. To ensure we are as close to our completion goal as possible, our field technicians are currently working 7 days a week.

An article will appear regarding the status of the completion in the upcoming issue of the Millbrook Times, in addition to periodic notifications on our website, and social media. If you would like to know if your home falls within the new fibre overbuild catchment area please visit our website for a map and complete list of every address that will qualify to potentially receive our new fibre optic services.

Thank you for your continued patience as we continue to complete this installation.