
TITLE PAGE

NEXICOM TELEPHONES INC.

GENERAL TARIFF

Containing:

Terms of Service

Definitions

Tariffs for:

Exchange Service

Other Services and Facilities

This Tariff specifies the rates, charges and terms applicable to service, equipment and facilities furnished by the Company.

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PREFACE

1. GENERAL

- 1.01 This General Tariff contains the terms and conditions of the basic contract for service that exists between Nexicom Telephones Inc., hereinafter called the Company, and each of its customers or lessees for all services, equipment and facilities furnished by the Company. Refer to Section 80, Terms of Service.
- 1.02 The other sections contain the rates, rentals and charges for all service, equipment and facilities provided on a general basis in all of the Company's exchanges.
- 1.03 The Company must apply the rates specified in this Tariff. There is no authority to apply different rates and charges for service, equipment or facilities unless otherwise specified in the Tariff.
- 1.04 In this General Tariff, "Commission" means the Canadian Radio-television and Telecommunications Commission.
- A 1.05 Pursuant to Decision 2006-14, the Company's local exchange services may be resold in accordance with the conditions of this tariff. However, the resale of residential exchange services is only permitted to provide residential services.

2. TARIFF REVISIONS

- 2.01 Changes will be shown on the revised page as follows:
- (a) The revision issue will be shown at the top of the page immediately to the right of the page number.
- (b) The revisions will be noted by a code and/or a symbol (see Section 30) shown in the left hand margin.
- (c) Only the current changes will be indicated on the page.
- 2.02 Check pages (Section 50) will be issued with each set of revisions and will show all pages that have been revised or introduced by means of an asterisk (*).

3. NUMBERING

- 3.01 Numbering in this Tariff will be shown in the following manner:
120-2.01(a)(1).

120 denotes the Section
2 denotes the Sub-section
2.01 denotes the Item
(a) denotes the Paragraph
(1) denotes the Article

CODES AND SYMBOLS

<u>CODE</u>	<u>DENOTES</u>
C	Change in wording or correction
R	Reduction in rate or charge
A	Increase in rate or charge
N	New rate or charge
NC	Denotes no change in rate or charge
S	Reissued matter

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ABBREVIATIONS

ABBREVIATION	DENOTES
40MHZ	40 megahertz
60HZ	60 hertz
110V	110 volts
%	per cent
/sec	per second
A.C.	alternating current
Amp Hr.	ampere-hour
A.S.R.	automatic sending and receiving (teletypewriter)
BIF	business interphone --F
B.R.A.	base-rate area
B.S.S.	business service systems
Bus.	business
C.D.F.	central distribution frame
C.O.	central office
Cont'd	continued
D.C.	direct current
D.S.L.T.	dial station line terminal
E.A.S.	extended area service
Ext.	extension
H.F.	high frequency
I/C	incoming
Km	kilometer
L.R.A.	locality rate area
M.E.S.C.	multi-element service charge
MRC	monthly recurring charge
N/A	not applicable
No.	number
NRC	non-recurring charge
P.A.B.X.	private automatic branch exchange
P.B.X.	private branch exchange
P.S.R.	page type-sending and receiving (teletypewriter)
P.T.C.	program transmission channel
Rev.	revision
R.G.	rate group
S/A	special assembly
S.C.	service charge
SSB	single side-band
SS-1	selective-signalling system
T.V.	television
TWX	teletypewriter exchange service
USOC	uniform service order code
VHF	very high frequency
WATS	wide area telephone service

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Section 80

TERMS OF SERVICE

1. GENERAL

1.01 Refer to Ontario Independent Services Tariff (OIST) Section 1, P115-125.

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TERMS OF SERVICE

1. GENERAL

1.01 Refer to Ontario Independent Services Tariff (OIST) Section 1, P115-125.

GENERAL

1. RETURNED CHEQUE CHARGE

1.01 Refer to Ontario Independent Services Tariff (OIST) Section 1, P105.

2. LATE PAYMENT CHARGE

2.01 Refer to Ontario Independent Services Tariff (OIST) Section 1, P112-112a.

3. GENERAL TERMS AND CONDITIONS

3.01 The following terms and conditions apply for all service, equipment and facilities furnished by the Company as provided for in its various Tariffs.

3.02 Except as provided for in Section 80 - 4.03, the Company may require that customers install and/or maintain telephones, equipment or facilities provided by the Company and assume all risks and liabilities incident to the installation, maintenance and operations thereof when such telephones, equipment or facilities are located in places involving unusual hazards. The Company may compensate such customers by means of monthly allowances to be set off against the Company's standard monthly rates.

3.03 The customer shall arrange and pay for a local supply of suitable commercial electric energy with outlet, when required for the operation of Company-provided equipment furnished to the customer.

DEFINITIONS

ADJOINING EXCHANGES - Exchanges whose boundaries are common at any point, except where a boundary consists of a large natural barrier.

BASE RATE AREA - The area served by an exchange where Primary Exchange Services are provided at basic rates.
See 100-3.01

BASIC SERVICE - Service that is limited to the offering of transmission capacity for the movement of information.

BAUD - The signaling speed of a channel in pulses.

BIT - A single binary decision or the equivalent amount of information to be transmitted or received.

BUILDING - A structure with outside walls and roof. Adjoining buildings with abutting walls are considered to be a single building for purposes of this Tariff when there are one or more suitable doorways in the walls at or above street level and the Company is able to route its channels through the walls.

BUSINESS SERVICE - See 170-2.01

CENTRAL OFFICE - Dial or manual switching equipment used to terminate and interconnect central office lines and trunk lines. See also definition of wire centre.

CENTRAL OFFICE LINE - A channel that connects one or more main telephone services directly with a central office.

CENTREX SERVICE - See 210-1

CHANNEL - An electrical path provided by a physical conductor or otherwise, as the Company elects, for the transmission of electric energy.

CIRCUIT - See "Channel".

CLASS OF SERVICE

- When applied to customers' exchange service this is the term used to describe the character of its primary use which determines whether the business or residence rate classification applies (See 170-1.01).

- When applied to message toll service this is the term used to describe the type of message which determines whether the person-to-person or station-to-station rate classification applies.

CLOSED CIRCUIT (VIDEO) - A channel that connects an originating point directly with viewing equipment provided by the lessee at one or more locations. Each such location is considered to be a service point.

CONNECTING COMPANY - A person, corporation, association or firm which operates one or more exchanges that interchange traffic with the Company.

DEFINITIONS

CONTINUOUS PROPERTY - The portion of land occupied by a customer that does not extend beyond property occupied by another party. Where, however, a customer occupies portions of land fronting on both sides of a public thoroughfare and opposite to each other, or is the sole occupant of buildings located thereon, these portions of land are considered to be continuous property if suitable poles, conduit or enclosed passageway for the placing of channels between them or between such buildings are provided, installed and maintained by or at the expense of the customer.

CUSTOMER - means an individual who has requested service and for whom telephone equipment has been installed or provided in designated premises by the Company so as to provide the service.

CUSTOMER CHANNELS - Data channels and teletype channels operate at signalling speeds in accordance with various schedules as stated below:

Schedule 1 - operates at signalling speeds up to and including 45 bauds.

Schedule 2 - operates at signalling speeds up to and including 55 bauds.

Schedule 3 - operates at signalling speeds up to and including 82.5 bauds.

Schedule 3A - operates at signalling speeds over 82.5 bauds up to and including 150 bauds.

Schedule 4 - similar to channels provided for voice-grade channels. When the transmission characteristics do not meet the customer's requirements, a channel conditioned to provide certain envelope delay and loss deviation characteristics, may be provided at the appropriate rates and charges.

DUPLEX OPERATION - Operation that provides for simultaneous transmission in both directions over a channel.

EQUIVALENT SERVICE - Two or more central-office lines or trunk lines provided for a customer from one central-office and are arranged so that an incoming call for the telephone number listed for the group of lines is completed to any available idle line within the group.

EXCHANGE - See 100-1.01.

EXCHANGE AREA - See 100-1.01.

EXCHANGE SERVICE - See 100-1.03.

EXTENDED AREA SERVICE - Those exchanges with which toll-free dialing is permitted. See 100 - 3.01 i), ii).

EXTRA LISTING - See 140-4.01.

FLAT-RATE SERVICE - Primary exchange service furnished at a stipulated basic rate.

FOREIGN-EXCHANGE SERVICE - See 310-1.01.

DEFINITIONS

GRADE OF SERVICE - The term used to describe customers' exchange service with respect to the service or equipment provided. The grades of exchange service furnished are individual line, two-party and four-party line.

HOTEL PRIVATE BRANCH EXCHANGE SERVICE - See 200-1

INDIVIDUAL LINE SERVICE - A line arranged to serve only one main station. See 180-1.01.

INITIAL SERVICE PERIOD - The stipulated minimum period of time the Company will furnish the required services or equipment and for which the Company's charges must be paid whether or not the services are used by the customer for the whole of the period. The Initial Service Period commences from the date that service or equipment is provided.

LESSEE - A person, partnership, firm, body corporate or politic, government or department thereof and the legal representative thereof, which contracts for the lease of a channel.

LOCAL CHANNEL - See 260-2.

LOCAL MESSAGE - A message between two primary services in the same local-service area.

LOCAL SERVICE - See 100-1.03.

LOCAL-SERVICE AREA - See 100-1.01.

MAIN-TELEPHONE SERVICE - Primary exchange service which provides for the use of a central-office line.

MESSAGE (CALL) - A communication transmitted over facilities provided by the Company.

NETWORK - As used in connection with channels, denotes the channel facilities connecting two or more service points or stations of a lessee, when at all or certain times the service points or stations form a distinct operating group.

P.B.X. SERVICE - See 190-1

PERSON - includes a partnership, firm body corporate or politic, government or department thereof and the legal representatives of such person.

DEFINITIONS

PREMISES - The continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by a customer. For mobile-telephone service, each mobile unit of the customer is considered a separate part of his premises.

PRIMARY EXCHANGE SERVICES - See 100-2.01.

PRIMARY LISTING - See 140-3.01.

PUBLIC TELEPHONE SERVICE - 150-1.01.

RATE CENTRE - each exchange is designated as a rate centre and the same message toll rates apply to all telephones served by one exchange.

RESIDENCE SERVICE - See 170-3.01.

SEMI-PUBLIC TELEPHONE SERVICE - See 160-1.01.

SERVICE CHARGE - See 110-1.01.

SERVICE POINT - A point at which a circuit or channel is connected with equipment of a lessee; also a wire centre or rate centre of the Company to which measurement of an inter-exchange channel is made.

STATION - As used in connection with channels, denotes the termination of other equipment including the transmitting equipment, or combination transmitting and receiving equipment, at any location on the premises of a lessee and connected with any such channel.

TELEPHONE NUMBER - A distinctive designation assigned to each primary exchange service.

TOLL OFFICE - The operating unit for the furnishing of message toll service.

WIRE CENTRE - A building that houses switching equipment to serve a designated geographical area. A wire centre may include one or more central offices.

WIRE-CENTRE AREA - The area served by a wire centre.

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL1. GENERAL

1.01 An exchange is a basic unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts. The territory served by an exchange, within which local-service rates apply, is known as the exchange area or local-service area. In some cases, an exchange area includes two or more base rate areas.

1.02 When an exchange area contains one wire centre and more than one base rate area, then that wire centre is designated as the rate centre. When more than one wire centre and more than one base rate area exists in an exchange area, then only one of the wire centres is designated as the rate centre.

The rate centre location is used for determining message toll rate distance and in determining local, inter-exchange and foreign-exchange distance charges.

1.03 Exchange service (or local service) is the furnishing of the service and equipment required for telephone communication between primary exchange services of the same exchange or local-service area, and between such service and the associated toll office.

2. PRIMARY EXCHANGE SERVICES

2.01 Primary exchange services are the basic services which provide for the facilities essential to the service, according to their respective equipment specifications.

2.02 The following primary services are furnished in each exchange except where otherwise stated in this Tariff:

(a) Flat-rate services, which consist of Customer services, namely, individual line service.

(b) Message-rate services, which consist of the following:

(1) Semi-public telephone service.

(2) Public telephone service.

EXCHANGE SERVICE - GENERAL

3. EXCHANGES

3.01 The exchange names, Central Office (NXX) codes and area code are as follows:

EXCHANGE NAMES	NXX NO.	AREA CODE
KEENE	295	705

- i) Keene has Extended Area Service with:
- | | |
|--------------|------------------------------------|
| Campbellford | 653 |
| Hastings | 696 |
| Havelock | 778 |
| Norwood | 639 |
| Peterborough | 740-1-2-3-5-8-9, 750-5, 760-1, 876 |
| Warkworth | 924 |

GENERAL TARIFF

PROPOSED ABRIDGED TARIFF
EXCHANGE SERVICE-GENERAL4.0 RATE SCHEDULES FOR PRIMARY EXCHANGE (LOCAL) SERVICE

4.01 A specific schedule of basic rates for primary exchange (or local) service applies for the Base Rate Area.

4.02 The initial service period for all primary exchange services is six months.

4.03 The following are basic monthly rates for primary exchange service.

- Note: a) additional charges as specified in the Company's Tariff apply for telephones or other equipment provided by the Company.
- b) Touchtone Line Feature rates for residence lines are provided in Section 490. Business monthly charges include the touchtone line feature.

USOC	DESCRIPTION KEENE	MINIMUM RATE	MAXIMUM RATE
1LR	Residence-Individual Line		\$27.55
1FL	Business-Individual Line		\$55.11

[A]

- (a) Equivalent service is provided at a monthly rate of \$3.85 (USOC B32) for each line so arranged.

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

5. TELEPHONE NUMBER SERVICES5.01 General

The Company provides the following telephone number service:

a) Vanity Number

Vanity Numbers permit customers to choose their own personalized telephone number, subject to the availability of the telephone numbers.

These telephone number services are provided under the following conditions:

- a) In conjunction with primary exchange service in those wire centre areas in which suitable facilities are available.
- b) The telephone number services must be furnished from the serving wire centre in which the customer's premise is located.
- c) The telephone number services must be associated with service requests.
- d) Directory listings and operator assistance for Vanity Numbers will be in numeric form only.

5.02 Rates and Charges

The following rates and charges are in addition to those for primary exchange service.

a) Vanity Number.

USOC	DESCRIPTION	MONTHLY RECURRING CHARGE	NON-RECURRING SERVICE CHARGE
VTRES	Each Vanity Number - Residence	\$1.00	MESC
VTBUS	Each Vanity Number - Business	\$2.00	MESC

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GENERAL TARIFF

EXCHANGE SERVICE-GENERAL

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Section 100

6. CALL DISPLAY BLOCKING

6.01 Refer to Ontario Independent Services Tariff (OIST) Section 4, P407-408.

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SERVICE CHARGES

1. GENERAL

- 1.01 A service charge applies when the Company provides service, equipment and/or facilities to its customer, including a change of premises for an existing customer and when the Company, at the customer's request, performs work for him. Exceptions are specified as appropriate. A service charge also applies for the restoration of service suspended for violation of regulations.
- 1.02 Service charges apply in addition to other rates and charges unless otherwise stated.
- 1.03 In general a service charge applies for each item of service or equipment.
- 1.04 An additional charge may be made based on the additional actual expense incurred when:
- (a) it is necessary for the Company to install a special assembly of equipment or incur unusual expenses in order to meet the particular service requirements of a customer, or
 - (b) a customer stipulates the performance of work outside regular working hours or other conditions that cause unusual expense.
- 1.05 For outside work affecting wires, cables, poles and other equipment located on a customer's premises, a service charge may be made based on the actual expense incurred by the Company.
- 1.06 A service charge does not apply for the following:
- (a) Repair work, except for those conditions when Section 80-4.03, 4.04, 4.05 (Terms of Service) and Section 850 (Customer Provided Equipment) apply.
 - (b) The removal of service, equipment, and/or facilities.
 - (c) A change from one grade of main-telephone service to another type of service (individual line or two-party line).
 - ~~(d) Work that the Company initiates for service reasons.~~
 - (e) The re-establishment of service at the same or different premises after interruption caused by damage to the customer's premises beyond his control.

SERVICE CHARGES

2. MULTI-ELEMENT SERVICE CHARGES

2.01 Customers' requests for service which involve installing, reconnecting, moving or changing telephone lines, sets, associated miscellaneous equipment, other services and records, are divided into four basic service charge elements. One or more of these elements apply when the requested service is provided except where otherwise stated in this General Tariff.

2.02 The four service charge elements are described as follows:

- (a) ORDER PROCESS An Order Process charge applies to work involved in receiving, recording and processing information necessary to comply with a customer's request.

An Order Process charge is applied once for each customer's request, regardless of the number of items to be completed if work is to be carried out on the same premises at the same time for the same billing telephone number.

- (b) SERVICE CONNECTION A Service Connection charge applies to work done in the Company's central office and elsewhere when it is necessary to connect the customer's telephone line to the network. This work involves extending the telephone line from the customer's premises to the serving central office and making appropriate connections within the serving central office.

A Service Connection Charge applies:

- for each telephone line connected to the network;
- for other bridging connections carried out in the central office;
- for each customer's request that results in a change in telephone number.

- (c) CUSTOMER VISIT A Customer Visit Charge applies to the travel time spent in reaching a customer's premises. A Customer Visit Charge applies on a "Per Visit" basis whenever a Company's employee is dispatched to the customer's premises in response to a request for service regardless as to whether work is performed or not.

A Customer Visit Charge does not apply to subsequent visits required to complete an order for which a Customer Visit Charge has already been applied.

SERVICE CHARGES2. MULTI-ELEMENT SERVICE CHARGES (Cont'd)

- (d) ON-SITE WORK An On-Site Work charge applies for each item of work carried out at the customer's request and on the customer's premises to install, move or change a telephone line and/or other miscellaneous equipment.

An On-site Work Charge does not apply if:

- One or more telephones and/or items of equipment are in place at the time service is established and no move or change of the telephones and/or equipment is requested by a customer;
- A telephone equipped with a plug is delivered by a Company representative to a customer's premises.

3. SERVICE CHARGES SCHEDULE

ELEMENTS OF SERVICE CHARGES:	SERVICE CHARGES	
	RESIDENCE	BUSINESS
a) Order Process	\$18.00	\$35.00
b) Service Connection	\$32.00	\$69.00
c) Customer Visit	\$35.00	\$35.00
d) On-Site Work	\$11.00	\$18.00

SERVICE CHARGES4. OTHER EQUIPMENTS AND SERVICE CHARGES

- 4.01 Many items of equipment have service charges of specific amounts which apply when these items are installed in which case Multi Element Service Charges are not applicable.

5. DIAGNOSTIC MAINTENANCE CHARGE

- 5.01 Refer to Customer Provided Equipment Section 850, Subsection 4. for details.

6. INSPECTION AND MODIFICATION CHARGE

- 6.01 Refer to Customer Provided Equipment Section 850, Subsection 5. for details.

7. APPOINTMENT SERVICE CHARGE

- 7.01 An Appointment Charge applies in addition to the regular work function structure service charges, for those residence and single-line business service customers who request a specific time and day for installation. This service charge will also apply if the customer fails to meet the scheduled appointment, but will not apply if the company cannot meet the scheduled appointment.

APPOINTMENT SERVICE CHARGE	SERVICE CHARGE
Residence and Business	\$20.00

8. PARTIAL PAYMENT PROVISION

- 8.01 Refer to Ontario Independent Services Tariff (OIST) Section 1, P113-113a.

CONSTRUCTION CHARGES

1. GENERAL

1.01 Construction charges apply for the following:

- (a) For the initial provision of facilities at the request of an applicant, customer, lessee or developer in a territory in which the Company has no facilities. The Company provides these facilities to reach the property of the applicant, customer, lessee or developer and may locate them along public thoroughfares or other such location as required, or is suitable.
- (b) For certain facilities provided on the private property of the applicant, customer or lessee.

1.02 The Company reserves the right to determine the type (wire, cable or radio) and location of facilities to be provided and the time at which it does the work. It makes an additional charge based on the additional expense incurred if it departs from the foregoing conditions at the request of an applicant, customer, lessee or developer, or when the nature of the locality causes it to incur unduly high construction expense and/or maintenance expense.

1.03 The Company provides, installs and maintains all facilities that it provides except as otherwise stated in this Tariff. However, the Company may use facilities of other public utility organizations or facilities belonging to or on the premises occupied by applicants, customers or lessees instead of providing its own construction, when in its opinion the circumstances warrant its doing so. When the Company uses the facilities of other public utility organizations that are located along public thoroughfares or other such places, it may assess its applicant, customer, lessee, or developer, any charges associated with such use. When such facilities are located on the private property of the applicant, customer or lessee, the construction charge is that which would apply if the Company provided the construction.

1.04 Construction charges are payable when application for service is made or when the account is rendered, at the option of the Company.

2. CONSTRUCTION ON A PUBLIC THOROUGHFARE

2.01 Monthly rates and rentals provide for a reasonable amount of construction for each service or facility which is to be considered as the first 161 meters or one-tenth of a mile (route measurement) of such measurement.

2.02 When construction, in addition to this reasonable amount as specified in Section 2.01, is furnished to provide the facilities requested by the applicant, customer or lessee, a construction charge applies based on the expense incurred by the Company.

CONSTRUCTION CHARGES

3. CONSTRUCTION ON PRIVATE PROPERTY

- 3.01 When cable is installed to provide service, a construction charge applies based on the expenses incurred by the Company. If the customer or lessee provides, installs and maintains the poles or underground conduit, or does the trenching and back-filling for buried wire or cable, the construction charge will be reduced accordingly.
- 3.02 When construction is required to provide facilities to the building of the applicant, customer or lessee in which service is provided or the facilities are terminated, a construction charge applies based on the expense incurred by the Company.
- 3.03 When it is necessary for the Company to provide special protective equipment because of electrical hazards on the premises of an applicant or customer, the Company may charge the customer all or part of the expense which it incurs thereby.

4. INTERIOR CONSTRUCTION

- 4.01 The Company normally installs exposed wiring in buildings except as follows:
- (a) If an applicant, customer or builder provides suitable conduit or other means of concealment, which is acceptable to the Company, the latter installs wiring in it without additional charges.
 - (b) Subject to the following conditions, the Company installs concealed wiring in a residential dwelling during construction without additional charge if requested sufficiently in advance by a duly authorized person:
 - (1) The size of the building and the type and stage of construction are, in the Company's opinion, are suitable for the work to be performed.
 - (2) The Company decides the type of wiring to be used and the method of installing it.
 - (3) Should the wiring become unusable after its installation, the Company installs other inside wiring by one of the other methods described in this Section.
 - (4) The Company does not guarantee that subsequent changes in or additions to wiring installed during construction will be concealed.
- 4.02 When the Company otherwise installs concealed wiring at the request of an applicant, customer or builder, the latter may be required to pay the difference between the cost of the work done and the cost that the Company would have incurred for exposed wiring.

CONSTRUCTION CHARGES

4. INTERIOR CONSTRUCTION (Cont'd)

- 4.03 When the Company has to use a non-standard method of wiring or installation because of the type of construction of a building, it may require the applicant, customer or builder to bear any unusual expense that the Company incurs.
- 4.04 The Company charges a Premise Work Charge for installing each pre-wired outlet at a single line residence, business customer. The activation of the pre-wired outlet is done by the Company at no additional premise work charge. Other elements of the Multi-Element Service Charges apply accordingly.

1. GENERAL

1.01 Refer to Ontario Independent Services Tariff (OIST) Section 9

PUBLIC TELEPHONE SERVICE

1. GENERAL

- 1.01 The Company furnishes, at its discretion, public telephone service primarily to make outgoing service available to the general public and determines the location of the service.

2. CONTRACT ARRANGEMENTS

- 2.01 The occupant of the premises on which service is to be furnished is to sign the standard public telephone service agreement, except when the Company arranges for space and installs public telephones without providing for supervision by the occupant.

3. LISTINGS

- 3.01 Public telephone services are listed in telephone directories only when the Company considers it necessary for the service in general.

4. EQUIPMENT

- 4.01 Public telephones are equipped with coin-collecting devices.

5. RATES AND CHARGES

- 5.01 A rate of 25¢ applies for each originating local call.
- 5.02 Regular rates apply for message toll service.

SEMI-PUBLIC TELEPHONE SERVICE

1. GENERAL

- 1.01 Semi-public telephone service is a message-rate service furnished at the Company's discretion at the following types of locations:
- (a) Where a public service does not seem warranted and there is an indication of combined customer and public usage.
 - (b) Where there is collective use of the service by guests, members or similar occupants of the premises and a business service is unsuitable.
- 1.02 Semi-public telephone service is furnished as main telephone service not as foreign exchange service.
- 1.03 The customer-agent is to sign the standard semi-public telephone service agreement with the Company.

2. SERVICE AND EQUIPMENT

- 2.01 Semi-public telephones are equipped with coin collecting devices and service is furnished on an individual line.

3. RATES AND CHARGES

- 3.01 The customer-agent is to guarantee a minimum daily local message revenue for each semi-public telephone service as specified in the agreement referred to in subsection 1.03 .
- 3.02 Main-telephone receipts for originating local calls and message toll service are deposited in and collected from the coin telephone. The total local message receipts for one or more collection periods ending in the same billing period, are applied against the corresponding total amount of guarantee. A shortage is payable by the customer-agent on demand by the Company. An excess is not credited against the shortage for any collection period, nor against other amounts due to the Company from the customer-agent.
- 3.03 Local calls originating at semi-public telephones are charged at \$0.25 each.
- 3.04 Service charges for the installation of a semi-public telephone service are those for business service and apply in accordance with Section 110-3.

BUSINESS AND RESIDENCE SERVICE

1. GENERAL

- 1.01 The Company classifies a customer's service as business or residence for the application of exchange service rates according to its primary use.

2. BUSINESS SERVICE

- 2.01 The business classification applies when the service is used primarily or substantially for a commercial, industrial, professional, institutional, vocational or otherwise occupational purpose or for any purpose other than that of a domestic or family nature.

- 2.02 The business classification applies in such circumstances as the following:

- (a) When a directory listing indicates other than primarily domestic use.
- (b) When the service is advertised or publicized in connection with any non-domestic use; except that the residence service of a person may be publicized in connection with the person's business service where the two services are in the same local service area.
- (c) In boarding and rooming houses and other places in which four or more persons are accommodated for payment, and in residence quarters of any club, institution or similar place, where guests, boarders, employees or other persons not members of the customer's household have general access to the service.

- 2.03 If any part of the customer's service is used primarily for a non-domestic purpose or is in a location where the business classification would apply, the entire service is classified as business, except that a customer may have the following:

- a) When the customer's residence service is extended to equipment located on the premise of a telephone answering board.
- b) A customer to both Business and Residence service may have either of the following:
 - (1) Connection of residence service with terminating equipment of the customer's business service.
 - (2) An additional telephone connected to the residence service at the location of the customer's business service.

BUSINESS AND RESIDENCE SERVICE

2. BUSINESS SERVICE (Cont'd)

- 2.04 When the Company is applying the residence classification but finds that the business classification is applicable, it may henceforth charge the appropriate business rate upon notifying the customer.

3. RESIDENCE SERVICE

- 3.01 The residence classification applies when the service is used primarily for domestic or family purposes and none of the requirements for the business classification exist.

GENERAL TARIFF

INDIVIDUAL AND PARTY LINE SERVICE

1. GENERAL

- 1.01 Individual-line service is a grade of customer exchange service that provides for the connection of one telephone to a central-office line.
- 1.02 Two-party line service is a grade of customer exchange service that provides for the connection of two main telephones to the same central-office line.

2. REGULATIONS

- 2.01 The Company reserves the right to determine which party-line telephones shall be connected to any central office line and to connect business and residence telephones to the same line when the service is not impaired thereby.
- 2.02 Arrangements may be made for a customer to have two main telephone services at different locations within the same wire-centre area so that calls for both services can be received at either or both service locations. An additional bell associated with the distant service is required at each location and is charged for at the regular rate; a cut-off feature to silence such bell is available (Item 240-3.40).
- (a) If the two services are connected to the same central office line, no further arrangements are required; the two-party line service rate applies for each service.
- (b) If the two services are connected to different central office lines, the lines are interconnected in the central office without additional charge. Only one main telephone service can be connected to each central office line and the individual line service rate applies for each service.

3. RATES

- 3.01 Rates for individual, and two-party services are given in Section 100 4.

GENERAL TARIFF

CENTREX SERVICE

1. GENERAL

- 1.01 Centrex Service allows a DMS-100 Central Office switch facility, consisting of a local channel and a line card, to terminate on a jack arrangement at a customer premise. The connection of a Centrex Service is called a local and provides a combination of exchange and intercommunicating services.

The Centrex Service is offered to customers in the following exchanges:
295.

The Centrex Service is provided subject to availability of facilities.

Two locals within an exchange is the minimum requirement to provide Centrex Service to a customer.

Centrex Service provides basic and optional features.

The initial service period for Centrex Service is three months.

- 1.02 The monthly rates and service charges as specified in Section 210 2. apply for each local of the Centrex Service which provides the following services:

- a) Access to Centrex basic service features. Refer to Section 210 3. for details.
- b) Common equipment and switching equipment as required.
- c) Circuitry to connect the customer location to the DMS 100 central office serving the area in which the terminal equipment is located.
- d) One group of trunk lines for incoming service to the attendant's position. The Company determines the number of such lines in the group based on the customer's requirements. The charge for equivalent service specified in Section 100 5.04 applies.
- e) Trunk lines, as determined, for incoming and outgoing calls from locals of the system.
- f) Touch tone dialing capabilities. A charge for touch tone service applies to 1MB09 only as specified in Section 490 5.01.
- g) Inward dialing, which permits the dialing of incoming calls to locals of the system and also permits direct inward calling from the network to specific stations.
- h) Telco music on hold.
- i) Customer Detailed Billing provides the customer with details of all long distance calls made by every local in the customer's Centrex system.

GENERAL TARIFF

CENTREX SERVICE

1. GENERAL (Cont'd)

- 1.03 The monthly rates and service charges as specified in Section 210 2. apply for each Centrex optional service features which are described in Section 210 4.
- 1.04 The monthly rates and service charges as specified in Section 210 5. apply for each Meridian Electronic Business Set and Add-On Module which are described in Section 210 5.
- 1.05 Software changes made to the features of the Centrex Service, after the initial installation, are subject to the service charges stated in Section 210 2.
- 1.06 A directory listing will be provided for a Centrex local if requested by the customer. Additional directory listings will be rated as in Section 140.

2. RATES AND CHARGES

- 2.01 The initial service period for Centrex Service is six months.
- a) The following monthly rates and service charges for each local including the basic service features described in Section 210 3 are:

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
1MB09	MB Access Lines 1 ~ 9	\$42.60	MESC
1MB19	MB Access Lines >10;<19	\$37.13	MESC
1MB29	MB Access Lines >20;<29	\$31.67	MESC
1MB39	MB Access Lines >30;<39	\$29.48	MESC
1MB49	MB Access Lines >40;<89	\$27.31	MESC

GENERAL TARIFF

CENTREX SERVICE

2.02 The following monthly rates and service charges apply, in addition to other monthly rates and service charges, to the Centrex optional service features described in Section 210 4.

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
CXASF	Access to special facilities	\$60.00	\$50.00
MBBTN	Centrex Billing Number, each	\$0.30	MESC
CXPCB	6 port conference bridge	\$300.00	\$60.00
CXSCH	Software service charge	\$ -	\$75.00
CXESP	Speed call - Short List, each	\$3.00	MESC
CXESQ	Speed call - Long List, each	\$10.00	MESC
1MBXX	Loudspeaker paging	* Note 3	MESC

Note 1: Monthly recurring charges and service charges for the noted features will be rated upon customer request.

Note 2: Administration Charge of \$20.00 for a program change.

Note 3: Charges are dependent on the number of access lines the customer has. The customer would pay the monthly rate for one additional line in that series. See Section 210 2.01 and Section 210 6.01

An example would be:

if a customer has 6 lines there would be an additional charge of \$30.00/month

if a customer has 25 lines there would be an additional charge of \$20.00/month

CENTREX SERVICE

3. CENTREX BASIC SERVICE FEATURES:

The Centrex basic service features are the following:

- 3.01 Call Forward allows one call at a time to be forwarded from a telephone set to a predetermined telephone number.
- 3.02 Call Park allows a station user to park a call in a numbered directory which can be retrieved from any telephone set by using a feature access code and the directory number that the call is parked against.
- 3.03 Call Pick-Up allows a station user to answer incoming calls to another station within a defined Call Pick-Up Group by accessing the pick-up code or feature access code.
- 3.04 Call Transfer allows a call to be transferred from one telephone set to another.
- 3.05 Class of Service provides the capability to deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations.
- 3.06 Extension Calling allows station users with 7 digit dialing to use the intercom. For those users with 9+7 digits, they can have 4 digit dialing for internal calls.
- 3.07 Group Intercom allows a station user to direct an intercom call to any user- member of a predesignated group.
- 3.08 Permanent Hold allows a station user to hold one active call against its own directory number without attendant assistance.
- 3.09 Ring Again allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.
- 3.10 Ring Splash indicates with a distinctive "low tone" that your telephone is in the call forward state and that all calls are being diverted.
- 3.11 Three Way Conference allows the caller to add on conference three conferees for an instant meeting with internal or external calls.
- 3.12 Telco music on hold.

4. CENTREX OPTIONAL SERVICE FEATURES:

The Centrex optional service features are the following:

- 4.01 Access to Special Facilities provides accessibility to audio input on hold, code calling, dictation recording, music on hold, radio paging.

GENERAL TARIFF

CENTREX SERVICE

4. CENTREX OPTIONAL SERVICE FEATURES: (Cont'd)

- 4.02 Automatic Call Distribution allows calls to be routed in a sequence to allow for a number of incoming calls and anticipated waiting time.
- 4.03 Automatic Call Distribution Management Information System (MIS) Interface enables a downstream processor to use a data stream to collect ACD information from the DMS 100 Switch. The processor can then use this information to produce real time statistics and historical reports.
- 4.04 Automatic Route Selection and Queuing utilizes variables to determine the most efficient route for completing calls over the customer network.
- 4.05 Console answers calls placed to a specific listed Directory number. The attendant can originate and/or complete incoming calls.
- 4.06 Digital Recorder Announcer (NT5M) is a central office based digital playback system specifically designed to deliver recorded announcements repeatedly and automatically.
- 4.07 Enhanced Feature Package consists of distinctive ringing, ring-again on trunks, large conference capability, executive override, authorization codes, direct inward system access.
- 4.08 A Centrex Billing Number is an optional feature which allows a Centrex customer to have additional locals for Customer Detailed Billing.
- 4.09 Message Waiting allows a business set with digit display to be designated as a message centre and notify other stations of waiting messages through use of call request.
- 4.10 6 port Conference Bridge allows a Meridian Electronic Business Set user to establish a conference call with up to 6 parties.
- 4.11 Software service charges are billed when additions, changes, deletions to the Centrex software program are done after the initial installation of the Centrex service.
- 4.12 Speed Call allows the station user to store frequently-called numbers against an access code and to place calls to these numbers by dialing only the access code. The Short List consists of 10 numbers and the Long List consists of 50 numbers.
- 4.13 Station Message Detail Recording provides the customer with details of all long distance and special services calls made by every station user in the customer's Centrex system.
- 4.14 Tie Trunk permits interconnection between communication systems within a customer's private telecommunication network and the Central Office.

GENERAL TARIFF

CENTREX SERVICE

4. CENTREX OPTIONAL SERVICE FEATURES: (Cont'd)

- 4.15 Traffic Study provides the customer with a detailed analysis of the traffic capacity of trunk groups and the amount of blockage that has occurred. The Company provides one Traffic study per year at no cost to the customer. Any subsequent requests will be billed a flat rate to the customer.
- 4.16 Virtual Facility groups simulate trunk groups and allow the limiting of access to 800 Service and Central Office trunks.
- 4.17 Voice Messaging provides individual voice mailboxes to a local for user messages. The charge for voice mailboxes are as specified in Section 820.
- 4.18 Loudspeaker paging is available. The charge is 1MBXX plus the MBPAI - PA Interface as specified in Section 210 6.01.

5. CMS ON CENTREX

- 5.01 Call Management Services are available on Centrex. The charge for these services are as specified in Section 490 11.

6. SWITCH 56 DATA SERVICE

6.01 General

- a) Switch 56 Data Service provides customers with digital end to end connectivity through the switched network service by using the access components of a local access line and a digital data service unit.
- b) The Switch 56 Data Service functions in the DMS 100 Central Office switches when the service address is between 4.0 cable kilometers using 26 gauge cable and 5.5 cable kilometers using 22 or 19 gauge cable from the serving DMS 100 Central Office switch. Beyond this distance, a special assembly is required.
- c) The Switch 56 Data Service Feature provides for digital call completion at speeds of up to 56 kilobits per second and allows the company to offer enhanced and intelligent switched high speed digital applications such as Group IV fax machine transmission, video conferencing, high speed Personal Computer file transfer and medical imagery transfer.
- d) The Switch 56 Data Service Unit is a proprietary standalone unit located at the customer premises that interfaces the network to perform network signalling, call supervision, functions and activates test functions as specified by network commands.

The Switch 56 Data Service Unit terminates on a 6 position teledapt connection arrangement, eliminating the need for costly special data cables.

- e) The Switch 56 Data Service is offered on a monthly tariff rental basis.

GENERAL TARIFF

CENTREX SERVICE

6.02 RATES AND CHARGES

- a) The monthly rates for digital data locals up to 56 kilobits per second are as indicated below. Digital data locals may not be used for voice communication. Digital data locals are included in the minimum monthly billing requirements outlined in Section 210 Item 1.01.

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
DSW56	SW56 Data Access	\$71.50	\$215.00 ①

- ① The initial digital data local is \$215.00.
Each additional digital data local installed at that the same time is \$75.00.

- b) A compatible digital data unit, either company or customer-provided, is required for each digital data local.

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
DSU56	Digital Data Network Interface	\$90.00	\$150.00

DISTANCE CHARGES

1. GENERAL

- 1.01 The regulations and charges herein apply to channels that are provided to meet special requirements of customers. Such charges are in addition to the other rates and charges applicable.
- 1.02 Distance charges are based on the provision of standard arrangements of equipment and facilities. When it is necessary for the Company to install special equipment or to incur any unusual expense in order to provide any of such channels, it may make an additional charge based on the equipment installed or other unusual expense incurred.

2. LOCAL CHANNELS2.01 General

- (a) Local distance charges or rentals apply as follows to local channels between points in the same exchange, other than central office lines.

- (1) Between service points.
(2) Between service points and the rate centre location or wire centre used as a measuring point on an inter-exchange channel provided for the customer.

For the purpose of this section, a service point relates to a demarcation point, on a customer's premise, at a mutually agreed point which is eight inches from the closest non-competitive cable terminal or at the first logical point of entry on the customer's premise.

- (b) Voice-grade local channels are furnished by the Company with a band-width to carry telephone speech or its equivalent.
- (c) The monthly distance charge provides for one pair of wires or the equivalent between the telephone or service points.

The multi element service charges provide the connection of a local channel to the service point which is the demarcation point.

- (d) When a multi-wire channel is provided, the following apply:

- (1) A charge applies for each pair of wires or the equivalent that is part of the channel when provided for the following, solely or in combination:

- a. For duplex operation.
b. To connect customer-provided or lessee-provided equipment.
c. Solely within the exchange and with no inter-exchange connection.

- (2) When an additional single wire or the equivalent is used, it is charged for as a channel.
- (3) The initial 400-metre distance or 1/4 mile charge, if applicable, applies only once.
- (4) Multi-wire channels provided under any other circumstances than specified above are charged for as single channels.

DISTANCE CHARGES

2. LOCAL CHANNELS (Cont'd)2.02 Channel Measurement

Channels between buildings on different properties:

- (1) For a two-point local channel the charge or rental is based on the airline distance between the centres of the buildings in which the channel terminates and provides for the facilities to extend the channel to connect one or more additional telephones or service points in the same building. See Item 2.03(c) for channels between buildings on continuous property.

- (2) For a channel between more than two points (multi-point) the following applies:

a. for a channel with no bunching arrangement, bridging arrangement or distributing amplifier the chargeable distance between each of the combinations of pairs of service points is determined separately. The total chargeable distance is the combination of distances connecting all service points that produce the lowest charge.

b. for a channel with one or more distributing amplifiers, bridging arrangements, or bunching arrangements, the chargeable distance is the sum of the following, each being determined separately:

A. The rental for the portion of channel between the lessee's premises and the wire centre in which a distributing amplifier, bridging arrangement (or the first of two or more), or a bunching arrangement is located. If there are two or more distributing amplifiers or bridging arrangements, measurement is continued from the wire centre previously mentioned and is the shortest distance linking all other wire centres in which there is a distributing amplifier or bridging arrangement on the same network. The rental is computed separately for each of the legs that comprise this portion of the channel. The initial 400 meter or 1/4 mile distance rental applies only once.

B. The rental for the portions of channel between a wire centre in which there is a distributing amplifier, bridging arrangement or bunching arrangement and each service point associated with it, each computed separately. The initial 400 meter or 1/4 mile distance rental does not apply to such portions.

DISTANCE CHARGES

2. LOCAL CHANNELS (Cont'd)2.03 Rates and Charges(a) Channel between buildings on different properties:

(1) Two-point local voice grade channel:

- a) For a channel provided to serve an off premise additional telephone, the chargeable distance is that between the main and additional telephones located in the same wire-centre area.

USOC	DESCRIPTION	MRC	SC
1LLBY	Initial 400 Meters	\$15.00	MESC
1ALBY	Additional 400 Meters	\$3.30	MESC

b) Signal Channels

USOC	DESCRIPTION	MRC	SC
1MABY	Initial 400 Meters	\$15.00	MESC
1LABY	Additional 400 Meters	\$3.30	MESC

c) Data Channels (not including special line conditioning if required).

USOC	DESCRIPTION	MRC	SC
SLL2	2 Wire local loop	\$12.15	MESC
SLL4	4 Wire local loop	\$24.30	MESC

- (2) Multi-point voice-grade local channel:
the monthly charges or rentals apply as stated in 2.03 (a)(1)a) and the initial 1/4 mile distance charge or rental applies once on each channel.

(b) Channels between points in the same building.

The following apply for channels provided in the same building:

- rates for additional telephone sets provide for the furnishing of service at any point in the building in which the related main telephone or switchboard is located.
- see section 810 for intercommunicating channels.
- a monthly charge applies for any other voice grade channel
- a channel that extends a central office line or trunk line to an answering board
- a monthly charge of \$8.85 (USOC 1LWC1) applies for each voice channel.

DISTANCE CHARGES

2. LOCAL CHANNELS (Cont'd)2.03 Rates and Charges (Cont'd)(c) Channels between buildings on continuous property.

- (1) When a channel is extended to connect one or more additional telephones or service points from the first telephone or service point on the customer's or lessee's premises, an additional charge applies as specified in (5).
- (2) The customer or lessee is to provide, install and maintain the poles or underground conduit, or do the trenching and back-filling for buried wire or cable, required primarily for local channels provided for him on continuous property. The charges specified in (5) apply only when the customer or lessee complies with this condition. When the customer or lessee does not comply with this condition the monthly charges or rentals are those stated in Item 2.03(a)(1)a. for voice-grade channels.
- (3) When a channel is provided between points in more than two buildings, the charge applies to the portion of channel between each pair of buildings.
- (4) All types of channels provided for the same customer are combined in determining the distance charges.
- (5) The following charges apply for the provision of each voice channel between buildings on the same continuous property of the customer or lessee:

USOC	DESCRIPTION	MRC	SC
1LWÇ1	Voice channel	\$8.85	MESC

FOREIGN-EXCHANGE SERVICE

1. GENERAL

- 1.01 Foreign-exchange service is primary exchange service furnished from an exchange which does not normally serve the area in which the foreign-exchange customer is located. It is provided at the discretion of the Company and subject to the availability of suitable facilities and to the requirements of exchange service and message toll telephone service.
- 1.02 Foreign-exchange service is furnished with individual line service, except as otherwise specified in this Tariff.
- 1.03 Foreign-exchange service is furnished in accordance with the methods that best suit plant and operating requirements of the Company. When the Company has to install special equipment or incur any unusual expense in order to furnish the service, as additional charge based on the equipment installed or other expense incurred. The Company may also specify an initial service period in excess of that otherwise applicable, in accordance with Section 80-20.01.
- 1.04 Extra listings are provided without additional charge as follows:
- (a) When the customer has service from each exchange:
One listing provided in the alphabetical list of the foreign exchange and one in that of the normal exchange.
 - (b) When the customer has service from the foreign exchange only:
One listing provided in the alphabetical list of the normal exchange.
 - (c) Such listings contain a suitable reference to the service furnished from the other exchange.
- 1.05 Service charges and the local-service area of telephones connected for foreign-exchange service are those of the foreign exchange.
- 1.06 The monthly charge as below.

USOC	DESCRIPTION	MRC	SC
ZC101	FX Line Cavan to Toronto	\$873.09	MESC
ZC1EB	Call Waiting on FX Line	\$5.55	MESC

SUSPENSION OF SERVICE

1. GENERAL

1.01 Refer to Ontario Independent Services Tariff(OIST) Section 4, P419-420.

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MISCELLANEOUS EQUIPMENT

1. GENERAL

- 1.01 Miscellaneous equipment is provided at the rates and charges specified.
- 1.02 Items shown as destandardized are only available on returns to stock.

2. TOUCH TONE

- 2.01 Rates for Touch Tone line feature and Touch Tone sets are in addition to other applicable rates and charges.

Touch Tone Line Feature:

USOC	DESCRIPTION	MRC	SC
TTR	Residence Line	\$2.79	MESC

3. CUSTOM CALLING FEATURES

- 3.01 These features are furnished with individual line service, excluding the semi-public telephone service. They are provided through a digital central office, subject to the availability of suitable facilities.

- 3.02 The following custom calling features are provided:

- a) Call Forwarding provides for the transfer to another telephone of incoming calls by dialing a code and the telephone number of the service to which the calls are to be transferred.
- b) Speed Calling permits a customer to place calls to a previously designated list of frequently called numbers by dialing a speed call code rather than the complete number. There are two list lengths being 8 entries and 30 entries.
- c) Three-way Calling provides for holding an existing call and, by dialing a prefix code and the telephone number of a third telephone, extending the call to that telephone. This feature provides that only one of the three telephones may be outside the local-service area of the telephone establishing the three-way call.
- d) Call Waiting provides the ability for a customer to receive an incoming call when his central-office line is in use. The called party hears a tone indicating an incoming call is waiting. At that point he can put the existing call on 'hold', or disconnect, and then receive the incoming call.
- e) Dial Intercom Individual allows private line customers the ability to call their own number to ring telephones on the line and subsequently use the phone as an intercom system.

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MISCELLANEOUS EQUIPMENT

3. CUSTOM CALLING FEATURES (Cont'd)

3.03 The following rates and charges apply and are in addition to other rates and charges applicable:

a) Call Forwarding (CF)

USOC	DESCRIPTION	MRC	SC
ESN	Business	\$5.00	MESC
ESM	Residence	\$3.00	MESC
ESNBY	Business - Busy/No Answer	\$5.00	MESC
ESMBY	Residence - Busy/No Answer	\$3.00	MESC
ESNFX	Business - Fixed	\$5.55	MESC
ESMTX	Residence - Fixed	\$5.55	MESC

b) Speed Calling

USOC	DESCRIPTION	MRC	SC
ESP	8-Code Business	\$5.00	MESC
ESH	8-Code Residence	\$3.00	MESC
ESQ	30-Code Business	\$6.50	MESC
ESJ	30-Code Residence	\$4.95	MESC

c) Three-Way Calling (TWC)

USOC	DESCRIPTION	MRC	SC
ESD	Business	\$5.00	MESC
ESC	Residence	\$3.00	MESC

d) Call Waiting (CW)

USOC	DESCRIPTION	MRC	SC
ESB	Business	\$6.50	MESC
ESA	Residence	\$4.75	MESC

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3. CUSTOM CALLING FEATURES (Cont'd)

e) Dial Intercom Individual

USOC	DESCRIPTION	MRC	SC
29H	Dial Intercom Individual	\$5.00	MESC

N f) Call Transfer

USOC	DESCRIPTION	MRC	SC
OTRANR	Call Transfer - Residential	\$3.00	MESC
OTRANB	Call Transfer - Business	\$5.00	MESC

4. TOLL RESTRICTION SERVICE4.01 General

Refer to Ontario Independent Services Tariff Section 4, P423-424.

5. MISCELLANEOUS LINE SERVICES

Ident-A-Call service gives you the convenience of a maximum of two extra phone numbers on one line. Each number has a distinguishing ring that allows you to identify the number being called. For a monthly fee the additional numbers can be listed in the telephone directory. If you subscribe to Call Forwarding service your Ident-A-Call numbers can only be forwarded to one number. The ring at the forwarded location will be the regular ring and not the Ident-A-Call ring.

Warm Line service occurs when the calling party who is assigned warm line service goes off hook and commences dialing within the time delay period, the call will progress as a normal call. If dialing has not started before the end of the time delay, the call is treated as an automatic line (hot line). The number specified in the line data is automatically outpulsed.

USOC	DESCRIPTION	MRC	SC
APER1	Ident-A-Call Residence	\$3.95	MESC
APEB1	Ident-A-Call Business	\$4.95	MESC
AWLR1	Warm Line Residence	\$2.75	MESC
AWLB1	Warm Line Business	\$2.75	MESC

6. BUSY LINE VERIFICATION/INTERRUPTION SERVICE

6.01 Refer to Ontario Independent Services Tariff (OIST) Section 4, P401-404.

MISCELLANEOUS EQUIPMENT

7. CALL MANAGEMENT SERVICE

- 7.01 Call Management Service (CMS) is comprised of network-based line features which are furnished with individual-line primary exchange services except Public and Semi-Public Telephone services. CMS will be available to multi-line and Centrex customers as the availability of suitable terminal equipment exists. The provision of these features, and the ability to furnish the telephone number from which a call originates, are available from a DMS-100 switch and are subject to the availability of suitable facilities.
- 7.02 Notwithstanding any other provisions of the Company's tariffs and as an exception to Section 80 13, any non published telephone number from which a call originates is furnished, as facilities permit, on a call-by-call basis to CMS customers.
- 7.03 Any persons wishing to protect their anonymity may do so using Call Display Blocking options specified in Section 100 6.01
- 7.04 The following CMS features are provided:
- (a) Call Display and the Call Display-Name provide the means to activate the CMS customer's visual display of the telephone number and the associated name respectively from which the call is originating. In order to access this feature the customer must have a display device which is compatible with CMS. Call Display is a prerequisite for Call Display-Name option. Certain telephone sets offered in Section 490 provide such a display device.
 - (b) Call Return enables the customer to automatically re-dial the telephone number of the last incoming or outgoing call, whether the call is answered or not. If the number is busy, the network scans its availability for a period of 30 minutes and, when it is free, notifies the customer by a distinctive ringing signal. The call is automatically processed when the customer answers.
 - (c) Call Trace allows the called customer to have the last incoming call traced and the telephone number recorded by the Company for use by law enforcement agencies. Call Trace is offered as part of the basic network access service to individual line customers.
 - (d) Call Screen lets you create your own list of up to 12 telephone numbers to screen out. When any of these callers try to call you, they'll hear a recorded message: "The party you are trying to reach has chosen not to take calls at this time". You won't even hear the phone ring.

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MISCELLANEOUS EQUIPMENT

7.04 The following rates and charges apply to each CMS feature or group of CMS features for each line equipped and are in addition to other applicable rates and charges:

DESCRIPTION	RESIDENCE		BUSINESS	
	USOC	MRC	USOC	MRC
1 feature	CMS1R	\$4.75	CMS1B	\$7.00
2 features	CMS2R	\$7.00	CMS2B	\$10.50
3 features	CMS3R	\$8.75	CMS3B	\$13.00
Call Display - Name	CMSNR	\$2.00	CMSNB	\$2.00
Call Trace a) \$ 5.00 per successful trace b) \$10 Monthly Maximum				

For administration purposes the following USOCs are provided to count the quantity and type of features.

USOC		DESCRIPTION
RESIDENCE	BUSINESS	
CMSDR	CMSDB	Call Display-Number
CMSRR	CMSRB	Call Return
CMSRR	CMSRB	Call Screen
		Call Trace

8. INTRODUCTORY OFFER

For Individual Line Touch Tone customers who take one or more Custom Calling Features, Ident-A-Call, Call Management Service or Call Answer/Voice Mail (Section 820) the Monthly Rate is waived for the first month.

9. CALL BLOCKING SERVICE

9.01 Refer to Ontario Independent Services Tariff (OIST) Section 4, P407-408

10. GRANDFATHERING OF ROTARY DIAL SERVICE ON INDIVIDUAL LINES

10.01 Refer to Ontario Independent Services Tariff (OIST) Section 4, P405-406

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

11. CALLING FEATURE PACKAGES

11.01 Customers who subscribe to two or more of the following features are entitled to a reduction of \$1.00 (residence) and \$2.00 (business) per feature, for the second and each additional feature, off of the monthly rates for the features as is specified in Section 490.

- Call Forwarding
- Speed Calling (8-code)
- Three-way Calling
- Call Waiting
- Ident-A-Call
- Call Display
- Call Return
- Call Screen
- Voice Mail

11.02 Feature package 1 (FP1) contains Call Forwarding, Speed Calling (8 code), Three-way Calling, Call Waiting, Call Display, Call Display-Name, Call Return, and Call Screen.

USOC	DESCRIPTION	MRC	
		Residential	Business
FP1	Feature Package 1	\$16.95	\$21.95

11.03 Terms and Conditions

- a) The components, which comprise the offers, are as described in Sections 100 and 490.
- b) All features within the offers are provided subject to the availability of suitable facilities and equipment.
- c) The offers are not available on equivalent lines.
- d) Customers can have only one offer on a given line.
- e) Other local optional features not included in the offers can be added separately with the exception of Call Answer with Monitor to the Display Pack offer.
- f) Customers who move subsequent to enrolling in a particular feature offer may continue to subscribe. Applicable service charges associated with the move apply.
- g) Customers who cancel their subscription to a Consumer Solutions offer during a billing period and continue to subscribe to the line with or without some calling features will be charged a pro-rated monthly rate for the offer.

MISCELLANEOUS EQUIPMENT

11.04 Rates and Charges

a) The following rates and charges apply:

USOC	DESCRIPTION	MRC
		Residential
ACCSPK	Accessibility Bundle	\$11.95
DSPLPK	Display Bundle	\$15.95
MESGPK	Message Bundle	\$20.95

Residence Individual Line Service with each pack	Section 100 Page 3
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b) There are no service charges to subscribe to an offer or to move from one offer to another.

11.05 Consumer Solutions provides eligible residence customers with a bundle of residential access and one of the following four packs.

a) The Accessibility Bundle includes:

- Call Forwarding,
- Call Return,
- Call Waiting,
- Three-way Calling.

b) The Display Bundle includes:

- Call Forwarding,
- Call Return,
- Call Waiting,
- Three-way Calling,
- Call Display (Name and Number).

c) The Messaging Bundle includes:

- Call Forwarding,
- Call Return,
- Call Waiting,
- Three-way Calling,
- Call Display (Name and Number),
- Call Answer with Monitor.

11.06 Eligible Customers are residence customers who:

- a) are individual line customers with 3 lines or less;
- b) register and enroll with the Company.

MISCELLANEOUS EQUIPMENT12. RESIDENTIAL CALLING FEATURE OPTIONS

12.01 Calling feature options allow residential customers to select from thirteen features to create a unique bundle of either four or six features. For an additional fee more options can be added on.

They can choose from:

- Basic voicemail
- Enhanced voicemail (Note 1)
- Call display, name and number (Note 2)
- Call waiting (Note 2)
- Distinctive ring
- Call screen
- Call return
- Three-way calling
- Call forwarding
- Speed calling - 8 code
- Intercom
- Email notification (Note 3)
- Anonymous call rejection.

a) The following rates and charges apply:

USOC	DESCRIPTION	MRC
		Residential
CMS4R	Calling Feature 4-pack	\$12.95
CMS6R	Calling Feature 6-pack	\$17.95
CMS1+R	Additional features	\$2.95

b) There are no service charges to subscribe to an offer or to move from one offer to another.

Note 1: Enhanced voicemail is treated as two features.

Note 2: If a customer subscribes to both call display (name and number) and call waiting then visual call waiting will be included where technology exists.

Note 3: Customers must also subscribe to either basic or enhanced voicemail to receive this feature.

12.02 Terms and Conditions

- a) The components, which comprise the offers, are as described in Sections 100, 490 and 820.
- b) All features within the offers are provided subject to the availability of suitable facilities and equipment.
- c) Customer can have only one offer on a given line.
- d) Customers who move subsequent to enrolling in a particular feature offer may continue to subscribe. Service charges

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associated with the move may apply.

12.03 Eligible Customers are residence customers who:

- a) are individual line customers with 3 lines or less; and
- b) register and enroll with the Company.

13. BUSINESS CALLING FEATURE BUNDLE

Business calling feature bundle is a bundle of ten calling features available to business customers.

It includes:

- Basic voicemail
- Call display, name and number
- Call waiting
- Call screen
- Three-way calling
- Call forwarding
- Speed calling - 30 code
- Call Transfer
- Call Display blocking
- Intercom

a) The following rates and charges apply:

USOC	DESCRIPTION	MRC
		Business
CMS10B	10 package bundle	\$19.95

- b) There are no service charges to subscribe to an offer or to move from one offer to another.
- c) Business customers who subscribe for the ten calling feature bundle may subscribe to enhanced voice mail for \$7.95 a month.

13.01 Terms and Conditions

- a) The components, which comprise the offers, are as described in Sections 100, 490 and 820.
- b) All features within the offers are provided subject to the availability of suitable facilities and equipment.
- c) Customer can have only one offer on a given line.
- d) Customers who move subsequent to enrolling in a particular feature offer may continue to subscribe. Service charges associated with the move may apply.

13.02 Eligible Customers are business customers who

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- a) are business line customers with 1 or more lines; and
- b) register and enroll with the Company

1. GENERAL

- 1.01 Inter-Exchange services and channels provide for communication between exchanges or other rate centres.
- 1.02 The Company does not set rates for Message Toll Service which include:
- (a) Two-point service
 - (b) Conference service
 - (c) Overseas service
 - (d) Ship, Train and Aircraft service.
- 1.03 The Company also does not set charges and rentals for those portions of leased or rented Inter-Exchange channels and associated equipment that extend or are provided beyond the point of connection of the Company's facilities with those of other Carriers.
- 1.04 Rates and charges for Message Toll Service and for Inter-Exchange channels and equipment extending beyond the point of connection with other Carriers, are contained in the approved tariffs of the inter-connecting Carriers and a copy of the relevant sections of these tariffs may be inspected at the Company's business office during regular business hours.

WIDE-AREA TELEPHONE SERVICE

800 SERVICE AND ENTRY - CANADA1. SERVICE DESCRIPTION

- 1.01 800 Service and 800 Entry - Canada is a network service which allows the customer to receive incoming customer-dialed calls originating from points within Canada. 800 Service and 800 Entry - Canada calls are toll free to the caller.
- 1.02 An 800 number can terminate on a single line or on a group of equivalent lines. The calls to an 800 number are routed to either the number associated with the single line or a number associated with a line within the equivalent group of lines. This number is hereafter referred to as the conversion number.
- 1.03 Only one conversion number is assigned to an 800 number.
- 1.04 More than one 800 number can terminate on the same conversion number.

2. TERMS AND CONDITIONS

- 2.01 Each dedicated access line provides one-way incoming service only and includes a single connection to a demarcation point on a customer premises, at a mutually agreed point.
- 2.02 A minimum service period of one month applies.
- 2.03 More than one 800 number, either Canada or U.S. service, can terminate on the same group of access lines.
- 2.04 800 Service and 800 Entry - Canada is not furnished as a Foreign Exchange Service.
- 2.05 This service may not be resold or shared to provide Message Toll Service or other interexchange voice services.
- 2.06 800 Service and 800 Entry - Canada is furnished subject to the availability of suitable facilities.
- 2.07 An 800 Service and 800 Entry - Canada customer may not receive calls from an exchange of a telephone system that does not participate in the provision of 800 Service and 800 Entry - Canada.
- 2.08 An 800 Service and 800 Entry - Canada call that is received from within the customer's local calling area is chargeable at the rate for the home NPA. If the customer elects to receive calls from the home NPA, local calls cannot be blocked and the home NPA rate applies.

WIDE-AREA TELEPHONE SERVICE

2. TERMS AND CONDITIONS (Cont'd)

- 2.09 Calls must be customer dialed. As an exception, 800 Service and 800 Entry - Canada calls may be placed with the operator for completion in the following instances:
- a) Calls that originate from exchanges where direct dialing is not provided.
 - b) Calls that originate from a coin, mobile, ship or aircraft telephone service.
 - c) Calls that are placed by guests of hotels with P.B.X. service.
- 2.10 A 800 Service and 800 Entry - Canada subscriber may be listed in the directories of the Company at the rates shown for Business Extra Listings. Customers may also be listed in the directories of other Canadian telephone companies at the rates specified in their respective tariffs.
- 2.11 The customer has the option of receiving calls over dedicated or non dedicated access lines.

3. RATES AND CHARGES

USOC	DESCRIPTION	MRC	SC
8DA	800 Service Dedicated Access	\$30.00	MESC
8EC	800 Service Entry Canada	\$8.00	MESC
8NA	800 Service Non-dedicated Access	\$8.00	MESC

OTHER SERVICES AND FACILITIES - GENERAL

1. GENERAL

- 1.01 The following sections in the 800 series, specify rates, rentals, charges and regulations for the following:
- (a) Telephone services other than exchange and inter-exchange service.
 - (b) Use of certain customer-provided equipment with the Company's facilities.
- 1.02 The foregoing are at the discretion of the Company and, where applicable, subject to the availability of suitable facilities and the requirements of exchange service and message toll telephone service.
- 1.03 When it is necessary for the Company to install special equipment or to incur any unusual expense in order to meet the special requirements of an applicant or customer, the Company may make an additional charge based on the equipment installed or other unusual expense incurred.

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL

- 1.01 Equipment, apparatus, or devices provided by a customer shall only be attached to or connected to or used with the Company's facilities in accordance with the requirements stated herein or such further and other requirements as may be specified from time to time by the Company.
- 1.02 Such equipment, apparatus, or devices shall be suitable for operation or use with the Company's facilities.
- 1.03 Any such attachment, or connection to or use with the Company's facilities shall be such that, in the Company's opinion, it does not damage, interfere with or create a hazard of damage or impair the functioning of the Company's service, equipment or channels or create a hazard of danger to the users of the Company's service, equipment or channels, its employees or the public.
- 1.04 The customer shall not have, acquire, secure, or derive any property or patent right in or control over the Company's equipment, apparatus, lines, channels or devices to which such attachment, connection or use is made or any property or patent right in or control over the design, function, operation or layout of the Company's equipment, apparatus, lines, channels or devices. The Company reserves the right to change, in whole or in part, the design, function, operation or layout of its equipment, apparatus, lines, channels or devices as it considers necessary. The Company shall not be responsible to the customer for any of his equipment, apparatus or devices, either in whole or in part, which ceases to be compatible with the Company's facilities or become inoperative because of such changes to the Company's equipment, apparatus, lines, channels or devices.
- 1.05 The Company does not make any representation that its facilities are adapted to the use of the customer-provided equipment, apparatus or devices.
- 1.06 The Company may make such tests and inspections as it considers necessary to determine whether the customer is complying with any or all requirements herein. If, in the Company's judgement, such attachments or connections or ~~use with the Company's facilities do not conform with these requirements,~~ the Company may, at any time, take such action as necessary or remove the attachment or interrupt or terminate the connection or use with the Company's facilities.
- 1.07 When such attachment or connection to or use with the Company's facilities causes the Company to incur any unusual expense or any loss or damage it may recover any such unusual expense or any such loss or damage from the customer.

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL (Cont'd)

- 1.08 The limitation of the Company's liability in the attachment, connection or use by a customer or any other person of such customer-provided equipment, apparatus or devices is specified in Section 80-16.
- 1.09 Only customer-provided terminal equipment certified under the Terminal Attachment Program of the Government of Canada may be connected to the Company's facilities.

2. SINGLE LINE SERVICE2.01 Individual Line Service

Individual line business and residential customers may provide and connect certified terminal equipment (item 1.09) to the Company's jack connection.

Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

2.02 Two-Party and Four-Party Line Service

Two-party and four-party line customers may provide and attach certified telephone equipment (item 1.09) to the Company's jack connection.

Telephone equipment must be inspected and approved by the Company prior to connecting to two-party and four-party line service.

The Company may provide the necessary modifications to a selected type of telephone sets for two-party and four-party line service.

Refer to Section 850, sub-section 5 for details of the inspection and modification charges.

3. MULTI LINE SERVICE

- 3.01 Multi-line customers may provide and attach to the Company's facilities certified terminal equipment (item 1.09). The equipment is connected at the demarcation point on the customer's premises.

- 3.02 Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

4. DIAGNOSTIC MAINTENANCE CHARGE

- 4.01 The customer, residence or business, is responsible for the operation and maintenance of customer-provided equipment, apparatus or devices attached or connected to or used with the Company's facilities.

When diagnostic testing is made to determine the source of a trouble, and only if the source of the trouble is found to be within the customer-provided equipment, apparatus or devices, a service charge applies for each trouble reported.

The applicable rates and charges for work performed during regular hours are:

First 60 minutes or fraction thereof: \$40.00

Each additional 30 minutes or fraction thereof: \$15.00

Measurement of time starts upon the arrival of the repairman at the premise where the customer's equipment is located.

Overtime rates and charges apply for work performed outside regular hours or during weekends and statutory holidays.

5. INSPECTION AND MODIFICATION CHARGE

- 5.01 The Company provides inspection and modification services for selected types of customer-provided sets.
- 5.02 The telephone sets, upon modification, can be connected to two-party line and four-party line service.
- 5.03 The applicable non-recurring service charges to inspect, modify and connect a customer-provided telephone set are as shown in Section 110 Service Charges.

INTEGRATED SERVICES DIGITAL NETWORK

1. 2B + D ISDN Service - General

- 1.01 2B + D ISDN service is furnished for the digital transmission of information between the Company=s serving wire centre and compatible terminal equipment located at the customer=s premises. The services consist of a minimum of one 64 Kbps B channel and an associated 16 Kbps D channel. The B channel is used for circuit switched voice or alternate voice and data, the D channel is used for signalling and control of the B channels and packet data. 2B + D ISDN services are based on the ISDN Basic Rate Interface (BRI) standard.
- 1.02 2B + D ISDN services are provided at the Company=s discretion within an exchange subject to the availability of suitable facilities. The Company determines the exchanges where 2B + D ISDN services will be provided.
- 1.03 A NT-1 interface or equivalent, either Company or customer-provided is required per access.

INTEGRATED SERVICES DIGITAL NETWORK

2. Rates And Charges

- 2.01 2B + D ISDN access provides the customer with a digital local loop between the customer's serving wire centre and the customer's premises. Access may not be available in all areas of the serving wire centre due to transmission limitations.
- 2.02 The access provides a 2B + D or a 2B + D(P) configuration. The B channels are used for alternate circuit switched voice and data. The D channel is used for signalling and control of the B channels (2B + D configuration) and optionally, for packet data (2B + D(P) configuration)
- 2.03 The monthly rate for the access includes one business primary listing in the white page directory.
- 2.04 The following monthly rates for each access are in addition to other applicable rates and charges.

USOC	Description	MRC	SC
ISDNB	2B + D ISDN Business Service	\$ 69.95	MESC

- 2.05 Monthly charges include touchtone. Equivalent services charges as detailed Section 100 are applicable.
- 2.06 Custom-Calling Features, Call Management Services and Call Answer Service Voice Mail are available on each access B channel at rates and charges specified in Sections 490 and 820.
- 2.07 No usage charges apply.